Solution Description
Box

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1   Preface

This document describes the Box backup and restore solution that CloudAlly offers its customers.

1.1   Description of Teams & Groups: From Box.com

Box consolidates file storage and sharing, content management, collaboration, e-signature, publishing and workflow onto a single, secure, easy-to-use platform.

- Box.com includes:
- Box Notes
- Box Canvas (chat, sticky notes, and voting)
- Box Sign (e-signatures)
- Box Relay (workflows to automate common processes)
- Box Shield (data leak protection)

2   CloudAlly Backup of Box

2.1   What CloudAlly Backs Up

Box is a powerful file storage and collaboration platform, but lacks the ability to recover files that have been accidentally or maliciously destroyed. Once the Trash Folder is purged, your data is gone forever.

CloudAlly backs up all of your files and folders, and also stores settings and preferences of the individual files and folders, such as Folder sharing rights, etc.

- Files
- Notes
- Canvas (chat, sticky notes, and voting)

2.2   What CloudAlly Does Not Back Up

- Tags
- Relay (workflows to automate common processes)
- Shield (data leak protection)
- Sign (e-signatures)
- Admin Console – users and groups, account and billing, apps.

2.3   Recovery

CloudAlly restore all of your files and folders, and also restores settings and preferences of the individual files and folders, such as tags, sharing rights, etc.

CloudAlly does not restore:

- Empty folders
- Trash folder
- Files that are owned by another user, that were shared with you.

3   Detailed Description

This section contains tables of all of the fields within Box, and whether or not we back them up and restore them.

DATA TYPES	DETAILS	BACKUP?	RESTORE?
File Properties	Filename	Yes	Yes
	Description	Yes	Yes
	Owner	Yes	Yes
	Uploader	Yes	No
	Size	Yes	Yes
	Creation date	Yes	No
	Modified date	Yes	No
Folder	Name	Yes	No
	Modified date	Yes	No
	Size	Yes	Yes
	Owner	Yes	Yes
	Co-owner	Yes	Yes
	Editor	Yes	Yes
	List of collaborators	Yes	Yes
Recents	List of recently accessed documents	No	No
Notes	Inbox	Yes	Yes
	Recent Notes	No	No
	Favorites	No	No
Canvas	Name	Yes	Yes
	Updated	Yes	Yes
	Size	Yes	Yes
Sign	Template	No	
	E-Signature	No	
My Collections	Favorites	No	No