

Solution Description

Dropbox



Dropbox SD-CE 24.1.1

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1 Preface

This document describes the CloudAlly backup and recovery solution for the Dropbox service.

1.1 Description of the Service – from Dropbox.com

Share any file or folder easily, with anyone

Get real-time updates when you share files - Find out exactly when someone has made changes to a file. With cloud file sharing services from Dropbox, you'll immediately see who's added, edited, deleted, renamed, or moved an online file. Any changes made to a shared file will be automatically updated and synced for all recipients.

Organize shared folders

Shared folders: Working on a file-heavy project with several team members? Shared folders give everyone rich workspaces where they can get coordinated by uploading content, sharing files, adding folder descriptions, and assigning to-dos. And any edits you make within the folder will be immediately synced to other members, for quick and easy collaboration in real-time.

Groups: With Dropbox, you can easily upload files and share materials with relevant parties by creating a group, adding a list of members, and inviting the group to shared folders.

Control what you share

Manage folder permissions: Ensure secure folder sharing with multiple folder permissions. Choose if you want to give recipients editing or view-only access to your folder and manage your sharing options.

Sharing options and controls: Sending a file as an email attachment can put your data's security at risk. With Dropbox, you can share a link to a file or folder that is limited to view-only access. Plus, you can add password protection to a shared link, set a link expiration date and disable downloads.

Granular folder permissions: Share a specific subfolder without giving access to the entire folder it lives within. Give your vendors access to just one "Final Images" subfolder, for example, located inside your larger "Graphic Design" folder.

2 CloudAlly Backup of Dropbox

2.1 High Level Description

2.1.1 What do we back up?

- Files
- Folders
- Settings and preferences, sharing rights.
- In Dropbox Business: Dropbox Team folders

2.1.2 What do we restore?

- Files
- Folders
- Settings and preferences, sharing rights.
- In Dropbox Business: Dropbox Team folders

2.1.3 What don't we back up / restore?

The files shared with you in Dropbox are not backed up by CloudAlly.

2.1.4 Plans

CloudAlly supports these Dropbox plans:

- Business Standard/Standard +
- Business Advanced
- Professional

2.1.5 CloudAlly's Competitive Advantage

- CloudAlly supports both Business and Professional plans.
- CloudAlly allows users to locate their file for recovery via snapshot date or using the search function.
- CloudAlly enables users to perform an In-Place restore directly to Dropbox.

2.1.6 Limitations

2.1.6.1 Shared Document Handling

The CloudAlly system doesn't restore files shared with you, because these files belong to a different user's folder.

The files and folders you share with others are restored, including the sharing settings. This means that the restored files/folders in your Dropbox folder are shared with the same people they were shared with at the time of backup.

2.1.6.2 Renamed Files

Files that were backed up once, and then subsequently renamed in Dropbox, the original file names are displayed in the CloudAlly UI. (A search for the new name will come up empty.) However, after Restore or Export, the filenames are correct.

3 Detailed Description

3.1 Home

Field	Backup?	Restore?
Recent	No	
Starred	No	

3.2 All Files

Field	Backup?	Restore?
Folder Name	Yes	Yes
Who can access	Yes	Yes
Empty folder	Yes	Yes
Filename	Yes	Yes
Who can access	Yes	Yes
Modified date	Yes	Yes
File Properties	Yes	Yes
Comments	No	No

3.3 Signatures

Field	Backup?	Restore?
Signature file	Yes	Yes
Signed documents	Yes	Yes

3.4 Shared

Field	Backup?	Restore?
Files shared with you	No	No
Files you shared with others	Yes	Yes

3.5 Deleted Files

Field	Backup?	Restore?
Deleted	No	No

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